

H5 is different from traditional e-discovery vendors.
Below are some of the more salient points that set us apart.

WHAT WE DO

H5 offers a fully outsourced and automated document review service.

We take a copy of the document collection that you need to review, define with senior litigators what material should be identified as responsive or relevant, and then conduct a technology-assisted review of the collection. In doing so, we effectively replace the “roomful of attorneys,” which typically accounts for 60 to 70 percent of the cost of review.

WHAT YOU GET

Once we have completed the review, we provide our clients with metadata—markers of which documents or pages are relevant to each issue. The metadata can then be “dropped” into any knowledge management or review tool the client is using for downstream legal analysis and case preparation by the senior litigation team.

Whether your best available alternative is conventional manual review or manual review assisted by state-of-the-art e-discovery search tools, H5 review can significantly reduce the all-in cost, time to completion, and risk of missing relevant information.

WHAT SETS US APART

- ▶ **H5 does not sell software.** We don't sell litigation support software, search tools, or software as a service. We also don't sell any other traditional litigation support services (such as scanning or hosting).
- ▶ **H5 does not compete with software or search tool vendors.** Because we are not in the business of selling software, we don't compete with vendors who are. Our true competitor is the traditional review process itself. Our prospective clients don't make a choice between H5 and search tool vendors; they make a choice between H5 and a roomful of attorneys using search tools.
- ▶ **H5 does not seek to help the traditional “roomful of attorneys” be more effective.** Rather, we seek to remove the need for the roomful of attorneys altogether by automating the relevancy or responsiveness assessments that the senior litigators would make if they could review all of the documents themselves.
- ▶ **H5 works with clients upfront to perform a thorough benchmark analysis.** We work together with our clients to quantify the all-in cost, time to completion, and accuracy of their best review alternative compared to that of H5, so that they can make informed decisions based on reliable data.
- ▶ **H5 does not typically sell to IT or litigation support groups.** We don't get paid out of IT or litigation support budgets because our process does not involve client use or deployment of software.
- ▶ **H5 offers a fixed, *all-in* cost for the review project.** By “all-in” we mean all-inclusive, comprehensive, complete: this includes the cost of the core service, all related professional fees, and all travel and lodging expenses. We provide our clients with a quote for our services *in toto*—e.g., “The review of 10 million pages for the following 10 issues will cost \$ X.” We don't burden our clients with any setup fees, user fees, project management fees, monthly per-gigabyte fees, hidden extras, creeping fees, or the like.

MANUAL DOCUMENT REVIEW RESULTS

All of the available academic evidence shows that manual review methods (with or without the assistance of search tools) will likely miss 50 percent or more of the documents you seek, while returning a considerable amount of irrelevant data. That may sound surprising, but when you consider long hours, fatigue, complex subject matter, evolving case issues and conflicting judgments, it's amazing even more documents aren't missed.

Worst of all, you'll never know just how inaccurate your results are—until it's too late.



H5 DOCUMENT REVIEW RESULTS

H5 has a better way—a fully outsourced service that combines expert professional services with advanced proprietary technologies to replicate and automate the judgment of senior litigators with unparalleled accuracy. As a result, our clients get faster, more accurate results.

Best of all, we can prove it.



● = Relevant documents retrieved

● = Non-relevant documents retrieved

○ = Relevant documents missed

PROOF

Independent studies demonstrate that H5's automated review method reduces the risk of missing relevant information by 50 percent or more. *See, e.g.,* Kershaw, "Automated Document Review Proves Its Reliability," *Digital Discovery @ e-Evidence 5*, November 2005. This article discusses an extensive evaluation conducted by a litigation management consultant on behalf of a Fortune 100 client which found that a review performed by H5 identified on average more than 95 percent of the relevant documents, while a review performed by humans averaged 51 percent. The study concluded that H5's review method reduced the risk of missing a responsive document by 90 percent.

To find out more, visit our website at www.h5.com/prove-it