

H5 EDGE Classifier enables organizations to maximize the value of existing technology for more effective information governance.

Key Features

- Comprehensive rules designed to meet organizations' specific needs
- Technical configurations for rules to perform effectively on incumbent technology
- Documentation of classification criteria and rules that provides transparency and defensibility

Supporting Services

- Upfront assessment to quantify areas for cost and risk reduction
- Customization to clients' needs and specifications
- Performance validation with statistically valid measurement protocols
- Full support to integrate H5 EDGE Classifier with incumbent technology and define workflow to route results
- Calibration to ensure desired performance over time

Benefits

- Significantly lower downstream review costs through a reduction in the number of non-relevant documents erroneously classified as relevant
- Reduced risk with more complete capturing of relevant information
- Culling down of data—often by 70% or more—based on organizations' goals
- Results proven to be more accurate than those of any other method
- Improved ROI on existing technology

The challenges are all too common: a consumer products company facing serial litigation cannot keep up with its duty to preserve e-mails of hundreds of employees; a semiconductor company inadvertently produces confidential and trade secret information to requesting parties; a financial services firm is sanctioned for failing to detect customer complaints. Making the wrong classification and retention decisions—whether in connection with legal hold requirements, a litigation production, or compliance monitoring—can create significant costs and risk to the enterprise.

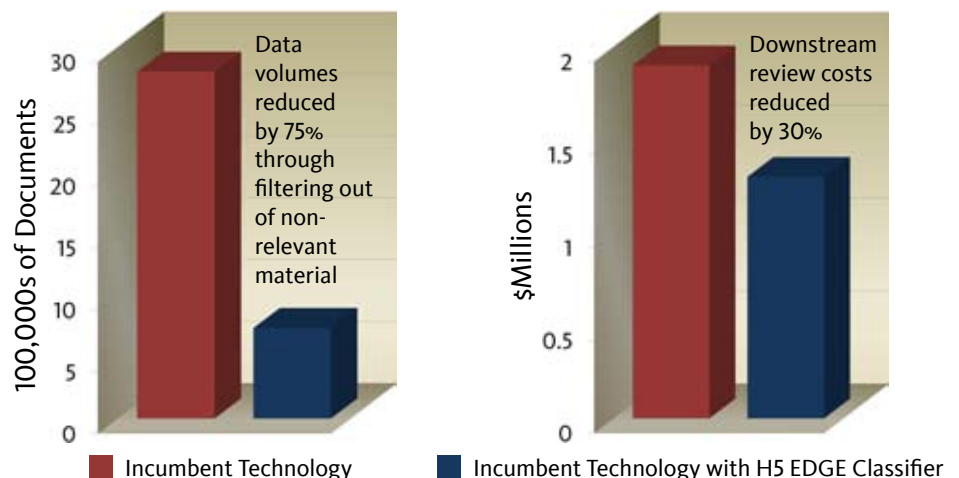
H5 EDGE Classifier is a document classification application that seamlessly integrates with and runs on top of organizations' existing search and classification technology to more accurately cull, filter, and classify e-mail and other electronic documents to meet information governance goals.

Powered by the proprietary H5 Hi-Q Platform™, H5's core information retrieval development system for creating highly accurate search and classification applications, H5 EDGE Classifier provides the critical layer of intelligence to automate and replicate the judgments that compliance professionals, attorneys, and their review staff would make if they were able to assess each document themselves.

H5 EDGE Classifier can be customized to address a range of critical information governance goals:

- » Compliance
- » Information retention management
- » Litigation readiness
- » E-discovery

Illustrative Data and Cost Reduction with H5 EDGE Classifier



How H5 EDGE Classifier Works

H5 works closely with clients to customize, validate, and integrate H5 EDGE Classifier into clients' existing archiving, content management, enterprise search, litigation hold, or e-discovery tools and platforms.

Assessment

The H5 Assessment is a preliminary evaluation designed to identify and quantify opportunities for cost and risk reduction associated with clients' existing processes and systems, and provides a roadmap for H5 EDGE Classifier customization and integration.

Expert Design and Customization

H5 EDGE Classifier rules are customized to clients' needs and specifications and defined to an appropriate action (such as retain, segregate, or set aside for disposal). Rules are designed leveraging the core H5 Hi-Q Platform, extensive library of linguistic models, and drawing upon expertise in linguistics, statistics, and computer science.

Performance Validation

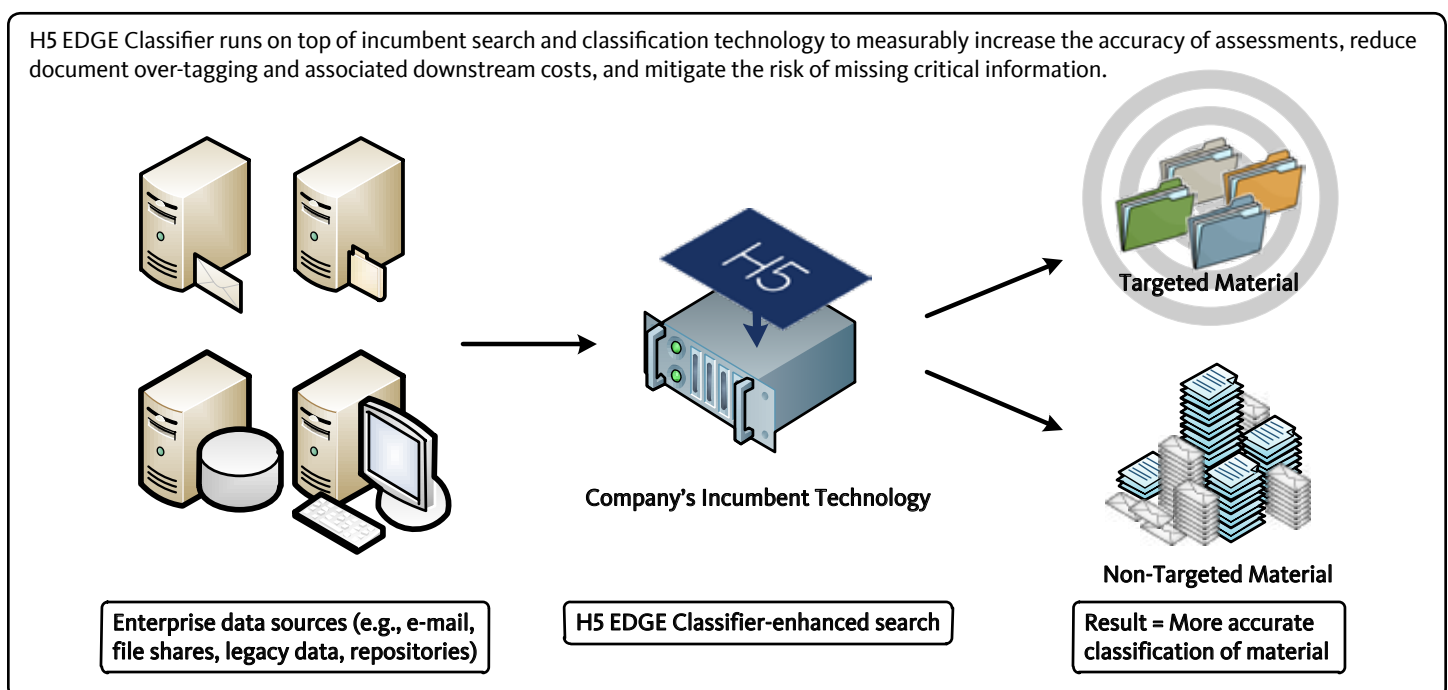
Throughout the customization process, H5 employs statistically valid measurement protocols to ensure that H5 EDGE Classifier is achieving desired results using the client's search and classification technology. As necessary, we recalibrate the linguistic models to ensure desired accuracy.

Integration and Automation

H5 provides full support to integrate H5 EDGE Classifier into clients' existing search and classification technology. We also design and execute a process that enables H5 EDGE Classifier to automate document assessments and segregate or route results according to incumbent workflow processes. The underlying technology remains the repository of record.

Calibration

H5 provides on-going calibration services to ensure continued delivery of desired performance over time and to tune H5 EDGE Classifier to adapt to on-going or new compliance, litigation hold, or other changes within the client's organization (such as new individuals, product names, or industry trends).



Applications

H5 EDGE Classifier can be customized to meet organizations' specific needs:

Compliance

The addition of H5 EDGE Classifier to compliance monitoring tools and platforms enables more accurate, complete, and expeditious detection, reporting, and remediation of non-compliant behavior—before it develops into time-consuming and costly events.

Information Retention Management

H5 EDGE Classifier enables enterprise content management and records management tools to produce more accurate document classification and retention decisions on a go-forward basis, ensuring that the retention of non-relevant documents and related downstream review costs are minimized. H5 EDGE Classifier also makes archive, repository, file share, or legacy data clean-up initiatives more effective, ensuring optimal reduction of the number of documents in the enterprise that are unlikely to hold current or future value.

Litigation Readiness

H5 EDGE Classifier measurably improves the identification of documents that are potentially responsive to legal hold policies. H5 EDGE Classifier reduces screening costs by decreasing the number of non-responsive documents that incumbent litigation hold platforms erroneously filter into the litigation hold set, while minimizing the risk of missing potentially responsive documents.

E-Discovery

For culling and early case assessment, H5 EDGE Classifier defensibly reduces document collections—often by 70% or more—yielding review sets that are more responsive to the issues at hand. By providing more accurate assessments for responsiveness, privilege, and confidentiality in an already reduced data set, H5 EDGE Classifier reduces the costs and increases the speed of first- or second-pass review.

Representative Scenarios

- » A holding company has hundreds of thousands of backup tapes that it would like to dispose of, but needs to know whether they contain valuable information
- » A major pharmaceutical company doing business internationally needs to ensure that its monitoring system is detecting possible evidence of bribery on an “as it happens” basis
- » An energy company with a history of litigation needs to detect evidence of disgruntled employee activity before it becomes a problem
- » A computer hardware company needs to protect trade secret information before turning documents over to the government in compliance with a second request
- » A biotech firm involved in a patent infringement suit with highly technical subject matter needs to reduce 50 million pages to a relevant subset before sending it to outside counsel for review

About H5

H5 is a global information retrieval company that provides a smarter way for corporations, law firms, and government agencies to meet their legal, compliance, and information management goals. H5 offers a suite of automated information governance and on-demand litigation solutions and supporting services that improve clients' ability to search, assess, and manage electronic information. Powered by the proprietary H5 Hi-Q Platform, H5 solutions are proven to reduce clients' information management costs and minimize their risk more effectively than any other method.