

### Representative Industries

- Biotechnology
- Consumer Products
- Energy
- Financial Services
- Life Sciences
- Manufacturing
- Media
- Pharmaceuticals
- Technology
- Telecommunications

### Representative Matter Types

- Antitrust
- Business Torts & Fraud
- Class Action Litigation
- Copyright Infringement
- Internal Investigations
- Patent Litigation
- Product Liability
- Securities Litigation
- Toxic Torts
- White Collar Crime

*H5 has helped major corporations and their outside counsel reduce the costs and risk associated with meeting legal and compliance obligations. Below are examples of how we have applied our search expertise to solve a broad range of clients' data reduction, document review, and analysis challenges.*

#### Expert Culling Saves Fortune 500 Corporation over \$1 Million

A national law firm conducting an internal investigation on behalf of its Fortune 500 client was faced with a collection of over a million documents. Because of tight timelines and a lean review team, the firm needed to minimize the number of documents it reviewed. The firm turned to H5 for help. Through expert culling based on advanced linguistic strategies, H5 reduced the collection by nearly half—saving the client over \$1 million at the outset, while minimizing the risk of eliminating relevant documents. From there, our search experts identified a small subset of documents for further review and prioritized 500—affording the law firm time to conduct a document-by-document review and find the critical information the clients' Board had requested.

#### Enhanced Search Queries for Legal Hold Generate Significant ROI

A Fortune 100 company needed to capture—on a daily basis—hundreds of custodians' e-mails subject to legal hold, but existing processes could not keep pace with the rapid creation of messages. Furthermore, a disproportionate number of hours were spent by staff manually reviewing non-responsive e-mails that were erroneously filtered into the litigation hold set. The company turned to H5 to streamline the process. Using advanced linguistic modeling, we designed more accurate search queries that measurably increased the effectiveness of the clients' responsiveness screening process and technology. By more accurately identifying responsive e-mails, we substantially reduced the volume of data that needed to be preserved as well as the time spent downstream reviewing non-responsive e-mails. In just a few years, we reduced the client's litigation readiness expenses by nearly \$2 million.

#### High-Speed Review Helps Law Firm Meet Challenging Production Deadline

A national law firm representing a media conglomerate engaged H5 to review 400,000 documents before a court-ordered production date. Through various unavoidable client delays, an expected 60-day review cycle was shortened to two weeks. Despite this unexpected challenge, our team of linguists, subject matter experts, and researchers found 80% of the responsive documents in the collection within eight business days—in time for the court-imposed deadline.

#### Scalable Automated Process Enables Real-Time Internal Investigation

Deadlines for an internal investigation were approaching and investigators needed to find the relevant documents immediately. To complicate the situation, the subject matter was highly technical, the case theories were not fixed, and the document collection was still growing. H5 helped the client on all counts. Our experts—including linguists, researchers, and lawyers—quickly grasped the complex issues and went to work. H5's scalable automated process allowed us to adjust search strategies as new theories developed and new documents arrived—without restarting the review. Even with rolling data deliveries arriving up until the final week of the project, we performed a review of the full collection—a feat that would not have been possible with traditional review methods.

# CLIENT SUCCESS STORIES

## Company Substantially Reduces Costs and Risk through Litigation Readiness

A Fortune 50 corporation anticipating recurring litigation of similar claims needed a more effective responsiveness review process. For each new lawsuit, the company's existing process required enormous resource mobilization. Ideally, the work would be consolidated and conducted systematically to enhance preparedness for future litigation and ensure compliance with discovery obligations. H5's team—including linguists, researchers, and process engineering experts—designed an automated process that streamlined review for production and reduced the need to deploy costly review teams on short notice every time a new lawsuit arose. The result: our client lowered its costs by nearly \$20 million per year, reduced the risk of non-compliance by more than 90 percent, and put in place efficient processes to respond to future litigation.

## High-Quality Review Saves Client over \$2 Million and 18 Weeks

A Fortune 500 conglomerate had engaged H5 to perform a review for production in a pending matter. After we identified and delivered the first set of responsive and privileged documents, the client's attorneys conducted their own pre-production review of the documents. Because of the high accuracy of our assessments, the attorneys determined their planned document-by-document review of subsequent deliveries was no longer necessary. Instead, they reviewed small test samples of each result set, continuing to find the same consistent accuracy. By significantly reducing the number of documents that the client's attorneys had to look at, we effectively eliminated first- and second-pass review, reduced the time to production by 18 weeks, and saved the client over \$2 million.

## Data Management and Review Solutions Bring Order to Chaos

A national litigation firm did not have the resources to sort through hundreds of thousands of documents produced by over 20 different entities and custodians. Most significantly, the firm lacked the capacity to identify near-duplicate documents, which made up one-third of the collection. H5's e-discovery experts stepped in to ensure all produced documents were accounted for and reviewable. We then reduced the document population by over 75%, using advanced linguistic modeling to prioritize the relevant documents for attorney review. To accelerate the review, our proprietary technology grouped near-duplicates that other review processes would have failed to identify. Our approach resulted in a highly efficient review that saved the client approximately \$1 million.

## Document Prioritization Solution Streamlines Law Firm's Review

Facing a tight court deadline, our client—a premier litigation firm representing a Fortune 500 financial services company—had just two weeks to complete a second-pass review of responsive documents. With no time to hire and prepare an additional review team, the firm asked H5 for help in optimizing the existing team's review workflow. Through the use of linguistic, statistical, and technological strategies, we prioritized documents for review and grouped similar documents into manageable sets of about 500 each, while ensuring that related records were kept together. The client was then able to assign the focused document sets to its review team for a streamlined second-pass review.

## Attorneys Quickly Get to Critical Documents to Make Their Case

A law firm representing its Fortune 500 client needed documents to support upcoming depositions in a copyright infringement matter. With a limited budget and little time to spare, the firm turned to H5 for help. Our team of expert searchers identified and recommended—within two days—hot documents that supported the client's case theories and played a critical role in the depositions.

### About H5

H5 is an information retrieval firm that helps law firms and corporations search, assess, and manage electronic information. Through a range of advisory and implementation services—including document review, data management, and analysis—H5 finds the information clients need to meet litigation, compliance, and enterprise-wide preservation and retention objectives. Our principled process combines advanced technologies with expertise in linguistics, statistics, computer science, law, process engineering, and e-discovery to reduce clients' information management costs while minimizing their risk.

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