



H5 Matter IntelligenceSM

More knowledge. More control.

H5 Matter Intelligence is a multi-faceted application that provides Relativity® users a powerful suite of dynamic tools to help maximize their eDiscovery hosting experience.

H5MI BILLING CENTER

Knowledge is power when managing eDiscovery matters. The H5MI Billing Center provides real-time and historical insights into critical matter and billing statistics, allowing case teams to more effectively manage eDiscovery activities, costs, and budget for what's to come.

KEY FEATURES

Billing transparency and matter metrics

- Real-time and historical visibility into matter billing activity, including informative cost metrics by custodian and matter type
- Pricing transparency, with access to current and historical pricing models for your matters
- Powerful budgeting tools, including predictive month-end billing estimates on active matters and budget estimations for new matters based on historical data

Automated notification and reporting system

- Automated real-time email and in-app notification options for actionable information about matter activity
- Configurable notification options that alert you to specific budget or billing thresholds, billable changes to users and workspaces, and workspace inactivity
- Detailed, customized reports to your inbox at a frequency you determine, including pre-built billing summary reports, aggregated project-to-date billing and data progression details, and more

Intelligent resource management

- Reviewer progress reporting on demand or available on a customizable schedule
- Graphical representation, by customizable date range, of reviewer progress by review group, batch set or field
- Easy access to reviewed documents in Relativity via interactive report links



H5MI COLLABORATION CENTER

The H5MI Collaboration Center enables project teams within and across organizations to collaborate in one environment, boosting community knowledge and expediting sound decision making. Users can create and access instructions and frequently asked questions, store documents, organize facts and decisions, manage and assign tasks, and more.

KEY FEATURES

Communication

- Share matter updates, create working groups to align review teams on responsiveness criteria, create technical groups to monitor data and process-related updates, create social groups for project team-building, and more
- Chat one-on-one or hold group chats with other Relativity users to discuss matter topics and resolve issues
- Add Relativity-saved searches to a workspace group via visual and interactive context cards for greater visibility into search sets to help enhance production QC activity, provide easy sign-off on review sets, and more

Task management

- Create or assign tasks to other collaborators, set priorities and due dates, attach files and links, and discuss issues openly with others within task feeds
- Use group tasks to delegate review workflow activity, request action from H5 support resources, set tasks to "private" for your own to-do list, and more

Shared project calendars

- Create calendar events for yourself and others, with the ability to attach files and links, enable discussions within an event feed, and allow others with group access to follow events
- Use group calendar events to track deposition schedules, discovery deadlines, production schedules and more

Matter knowledge base

- Memorialize key decisions, exemplar feedback, case facts and data with a centralized matter knowledge base for easy organization and research by other group users
- Create official Q&A entries directly into knowledge base to memorialize answers for reviewers, practice support professionals, and others in need of quick access to common or expected matter inquiries
- Get up to speed quickly after a temporary matter stay or hiatus with a centralized knowledge base to refresh team on matter details and decisions

Security and portability

- Utilizing Relativity permissions, eligibility to access project groups is limited by the workspaces users may access and can only be granted by an authorized group administrator
- Content of all collaboration groups and sub-groups is encrypted and can be securely deleted, preserved, or easily migrated to another H5 Relativity instance
- All content is stored on premise within H5's SOC2 co-location facility with state-of-the-art data security and redundancy capabilities

H5MI INFRASTRUCTURE CENTER

The H5MI Infrastructure Center enables in-house litigation support and technical personnel to maintain visibility into their H5 hosting environment with real-time monitoring of allocated environment resources.

KEY FEATURES

Environment resource monitoring

- Maintain full visibility into environment uptime, RTO, and RPO scores
- Monitor storage utilization of Relativity file repositories and databases
- Monitor user distribution on load balanced web servers and configured agents across allocated agent servers
- Track user activity globally across workspaces to monitor trends in user activity levels during business hours and off hours
- Monitor environment process queues, such as production, OCR, and dtSearch activity

Workspace health monitoring

- Maintain full visibility into workspace backup health, backup status, and database integrity checks
- For individual workspaces, monitor active users, average conversion rate of document views, and the occurrence of long running queries
- Receive customizable notifications of important environment details as they happen, including alerts related to: long running queries, high document conversion rates, resource throttling, and storage usage notices